

PATIENT'S RIGHTS AND RESPONSIBILITIES

Trident Pain Center protects the rights and responsibilities of our patients. The practice recognizes that patients have a fundamental right to considerate care that safeguards their personal dignity and respects their cultural, psychosocial, and spiritual values. Our patients are treated in a manner that reflects recognition of their basic human rights.

Patient's Bill of Rights:

- The patient has the right to receive treatment at Trident Pain Center without regard to race, color, religion, sex, age, disability, genetic information, or national origin, and in a safe setting.
- The patient has the right to refuse treatment to the extent permitted by law, and to be informed of the medical consequence of his/her action.
- The patient has a right to obtain from his/her physician complete, current information concerning their diagnosis, treatment, and prognosis.
- The patient will be a participant in decisions regarding the intensity and scope of treatment.
- The patient has the right to receive from his/her physician, information necessary to give informed consent prior to the start of any procedure and/or treatment.
- The patient has the right to obtain his/her medical records.
- The patient has the right to expect that all communications and record pertaining to his/her care should be treated as confidential, and to expect personal privacy.
- The patient has the right to expect reasonable continuity of care.
- Patients have the right to know that the practice personnel who care for the patient are qualified through education and experience to perform the services for which they are responsible.
- Patients have the right to be informed that he/she may change primary or specialty physicians if other qualified physicians are available.
- The patient has the right to know that he/she is responsible for providing to his/her caregivers the most accurate and complete information.
- The patient has the right to be advised if the practice proposes to engage in or perform human experimentation affecting his/her care or treatments and has the right to refuse participation.
- The patient has a right to have an Advanced Directive, such as a living will or health care proxy.
- The patient has the right to be fully informed before any transfer to another facility or organization.
- The patient or patient's representative has the right to participate in the consideration of ethical issues that arise in the care of the patient.
- Patients have the right to know about the practice's rules and regulations that apply to his/her conduct as a patient.
- The patient has the right to be free from all forms of abuse or harassment at the practice, and know that this practice affirms that mistreatment, and physical, sexual and verbal/psychological abuse is prohibited.
- The patient has the right to be informed if a health care provider does not have liability coverage.
- The patient has the right to exercise these rights without being subject to discrimination or reprisal.

The care a patient receives at Trident Pain Center depends partially on the patient himself/herself. Therefore, in addition to the Bill of Rights, a patient has certain responsibilities as well. These responsibilities are presented to our patients in the spirit of mutual trust and respect.

Patient's Responsibilities:

- Patients must provide accurate and complete information concerning his/her present complaints, past medical history, and other matters about their health.
- Patients are responsible for making it known whether they clearly comprehend the course of their medical treatment and what is expected of them.
- Patients are responsible for following the treatment plan established by their physician, including instructions of nurses and other health professionals when carrying out the physician's orders.
- Patients are responsible for keeping appointments and for notifying the practice when they are unable to do so.
- Patients are responsible for assuring that the financial obligations of their care are fulfilled as promptly as possible.
- Patients are responsible for following the practice's policies and procedures.
- Patients are responsible for being considerate of the rights of other patients and practice personnel.
- Patients are responsible for being respectful of their personal property and that of other persons in the practice.
- Patients are responsible for following all expected contracts or directives including any narcotics contract they have signed.